



## COVID-19

1. Denbies Wine Estate is fully compliant with current government guidelines
2. All ticketed events are subject to current terms & conditions

We are doing our very best to create a safe environment for your visit. This can be achieved by adhering to the following guidelines.

### Duty of care for guests

Due to the latest government advisory, Denbies has introduced the following guidelines:

1. Guests will be required to wear masks in main public areas of the building
2. We recommend all guests take a lateral flow test on the day of the event
3. Hand sanitizer stations at all points of entry
4. Social distancing between tables with event numbers capped accordingly
5. If you would prefer to have your arrival drinks at your table, please contact [Events@denbiesvineyard.co.uk](mailto:Events@denbiesvineyard.co.uk) who will arrange accordingly
6. Recommend pre-orders of table wine/bar to account in advance
7. Credit card payments ONLY

### Duty of care to Denbies Team

1. Denbies staff will be required to wear masks unless exempt
2. In addition to regular testing, staff are required to take lateral flow test prior to ticketed events
3. Any queries during the event should be directed to the Duty Manager

### Cancellations

1. If government directives, local or national lockdowns, or any other enforcement actions associated with COVID-19 prevent the event from going ahead, we will issue you with a full refund
2. Refunds cannot be issued under any other circumstances, normal terms & conditions apply with regards to cancellations

Thank you for your consideration,

*your*  
*Denbies Team*